

Revocation Instruction for the E-Book

With the purchase of the E-Book ‘The Future of Leadership Communication’ you gave your consent to immediate service delivery by download (individual folder) and thereby renounced your statutory right of withdrawal.

With respect to German law, you can read about the Revocation Instruction as follows:

-- REVOCATION INSTRUCTION --

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us:

Dr. Nicole Pfeffermann
c/o codeks GmbH
Moritzstraße 14
42117 Wuppertal
Germany

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the withdrawal form, but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

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Moritzstraße 14
42117 Wuppertal

You will be responsible for the cost of returning goods. Costs for special services such as express charges, over-night services, pick-up services or similar services will not be refunded.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

-- REVOCATION INSTRUCTION ENDS --

FORM

(complete and return this form only if you wish to withdraw from the contract):

To Dr. Nicole Pfeffermann
c/o codeks GmbH
Moritzstraße 14
42117 Wuppertal
Germany

Or via E-Mail Scan (PDF attached):

nicole.pfeffermann@googlemail.com

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*),

- Ordered on (*)/received on (*): _____

- Name of consumer(s): _____

- Address of consumer(s): _____

- Signature of consumer(s) (only if this form is notified on paper)

- Date: _____

(*)Delete as appropriate.